



Cookie Policy

This Policy provides visitors to the Solace Care Group website (referred to as the 'Website') with information relating to the use of Cookies by Solace Care Group Ltd, who trade from Unit 2a, 420 Eastern Avenue, Ilford, England, IG2 6NQ (referred to as the 'Company')

1. Use of Cookies

- 1.1. Like most websites, the Company uses cookies in the operation and functionality of the Website.
- 1.2. A cookie is a small text file placed in your computer or mobile device which stores information.
- 1.3. The Company needs the consent of visitors to place cookies in the computer or mobile device used by the visitor to access the Website, except where the cookie is necessary or essential to provide a function.
- 1.4. Due to technologies used it may be necessary to load some cookies immediately upon downloading a webpage and it may not be possible for you give your prior consent, however you can delete these cookies at any time.
- 1.5. The Company use cookies to -
 - a) simplify and speed up the downloading and navigation of the Website - when a visitor accesses the Website, the web browser makes a request to the server holding the Website with information which allows the requested webpage to be delivered to the specific computer or mobile device, this information is saved in a cookie so if the visitor requests another page in the Website the Cookie eliminates the need for the web browser to send the information again;
 - b) provide functionality - without cookies a form which needs your input (for example the registration form or a shopping cart) would not be capable of remembering what had been entered into the forms;
 - c) Generate statistics – The Company use a third party to generate statistics by recording the number of visits to a webpage, or clicks on a particular button and the type of equipment or software used. All this information is anonymised so you cannot be personally identified in anyway but allows the Company to evaluate, monitor and manage the use of the Website; improve the website and ensure it is compatible with popular devices and software; monitor and improve the security of the Website and detect abuse;

